



Steel Tank Institute Steel Plate Fabricators Association

August 6, 2007

Mr. Greg Jiede
President
Synergistic Networks
105 South York Street
Suite 550
Elmhurst, IL 60126

Dear Greg:

As an early customer of SynNet, I can honestly say that we have grown together through four generations of our association's web site over the past ten years. Each time, SynNet's new design brought greater functionality and a professional image to a large and complex web site with significant technical content.

In 2006 with your announcement of the availability of the Synergy Web Platform, we made the move to completely rebuild the site. The response from members and the public has been tremendous. Staff members can now post and constantly update their own information – this alone has made a significant impact on our ability to serve our members needs. We are enthusiastically using the Synergy Web Platform to integrate our membership database, create online learning courses, and we are currently developing an enormous custom web application tracking nearly a million records.

Our thanks to you and your staff for their constant efforts to improve our web site, provide efficient support to help us meet our members needs, and guidance on future innovations that leverage our existing systems and give us new opportunities. We are very pleased with your products and services, and look forward to continuing our long and prosperous relationship.

Sincerely,

Wayne B. Geyer
Executive Vice President